

**Water Services - Comparison Analysis
June 2010**

Minimum Requirements	Peninsula Light	Washington Water	NW Water
Monthly Service Fee	\$1531.61 (\$18,379.32/Year)	\$851.60 (\$10,219.20 /Year)	\$1125.00 (\$13,500 /Year)
Repair Fees	\$95/ hr.	\$95/hr	\$85/hr
Connections covered	338	396	396
Certified Water Managers	1 Level 3, 2 Level 2	1 level 3, 11 Level 2,	1 Level 3, 5 Level 2,
Staff	1 Engineer, 1 Licensed Water Electrician and office staff	2 Licensed Engineers, 19 Water Electricians, 14 Water Distribution Specialists, 13 Cross Control Specialists, 1 Chemist, and office staff	2 Licensed Engineers and office staff
Monthly Water quality samples, including lab test and record of results	Yes	Yes	Yes
Follow up action if test fails	Yes	Yes	Yes
Well House and pump maintenance Inc. preventative maintenance	Yes	Yes	Yes
On-call 24 hour service for water problems (including reported leaks, problems, and/or pump house problems)	Yes	Yes	Yes
Oversee water line repairs, sanitize and flush	Yes	Yes	Yes
Availability of Service Personnel for repairs	Yes	Yes	Yes
Issue Consumer Confidence Report	Yes	Yes	Yes
Coordinate with Dept. of Health for regulatory compliance	Yes	Yes	Yes
Water Utility Experience	Subset utility (New to water system management)	Primary	Primary
Supplemental Requirements			
Provide system documentation	Yes	Yes	Yes
Install new water connections	Yes (w/additional fee)	Yes (w/additional fee)	Yes (w/additional fee)
Make major & minor repairs to water lines	Yes (w/additional fee)	Yes (w/additional fee)	Yes (w/additional fee)
Collaborate with HMC Water employees	Yes	Yes	Yes
Sanitary Survey	Yes (w/additional fee)	Yes (w/additional fee)	Yes (w/additional fee)